

Crisis Management and Recovery Projects and Programs**Track Chair:**

A/Professor Shankar Sankaran, University of Technology Sydney, Australia.

email: shankar.sankaran@uts.edu.au, Phone: +61295148882

Track Co-Chairs

Professor Derek Walker, Royal Melbourne Institute of Technology, Melbourne, Australia.

email: walker@rmit.edu.au, Phone: +61399253908

Professor Gerhard Chroust, J. Kepler University Linz, Austria

email: Gerhard.Chroust@jku.at, Phone: +43 664 28 29 978

Professor Nilgün Okay, Istanbul Technical University, Istanbul, Turkey

email: okayn@itu.edu.tr, Phone: :+90(212)285-6143

Dr Paul Steinfort, PSA Project Management, Melbourne, Australia

email: psa620@bigpond.com, Phone: +61395297500

Dr Carla Messikomer, Project Management Institute, Newtown Square, PA, USA

email: Carla.Messikomer@pmi.org, Phone: 610-356-4600 X 7097

Mr Alan Harpham, APM Group Ltd, Bedford, UK

email: alan.harpham@apmgroup.co.uk, Phone: 01234-823222

Dr Peter Lawther, University of Melbourne, Melbourne, Australia

email: PMLawther@bigpond.com, Phone: +613 98853687

Managing and recovering from a crisis will need a diverse range of capabilities from individuals and organizations. During a crisis emergency measures are required to minimise damage to life and property while after a crisis planned strategies/methods are required to return the situation to an acceptable state which could become the 'new normal' that would require adapting to. Recent research on crisis management and related recovery has proposed capability improvement in post flood recovery project and distinct approaches to recovery programs from a tsunami. However, many more topics require further research.

We invite presentations to extend the knowledge of the EURAM community regarding the management of various aspects of a crisis including preparedness before a crisis, resilience during a crisis and recovering from a crisis covering strategies, tactics and methods required

to deal with a variety of crises including natural, political, man-made and humanitarian crises and their interactions and interdependencies.

The track will be of interest to academics, governments and non-government organisations, and international agencies involved in crisis management and recovery and associated risk management and mitigation.

We welcome scholars from any field of management, psychology and organizational learning to submit papers that would enable engaging in cross-disciplinary dialogue between scholars interested in crisis management and recovery.

In particular, researchers on Project Organizing will have opportunities to report their results on extreme risks and their management, complex projects, dealing with chaotic situations and disaster recovery programs.

We also invite papers from members of the Research Methods and Research Practice SIG to present methods that are appropriate to study crisis management and recovery and exchange knowledge with the Project Organising researchers.

Selected papers presented at this track would be considered for publication in the *International Journal of Managing Projects in Business*.

Topics include (but are not limited to):

- Crisis/disaster management and recovery
- Complex project management
- Managing chaos
- Emergency management
- Safety management
- Role of NGO's
- The role of the media including social media
- International understanding
- Relief efforts
- Health and welfare

- Managing the spiritual aspects of recovering from a crisis or disaster.
- Risk management
- Community competence and resilience
- Wisdom of the crowds
- Application of information and communication technologies
- Psychological issues
- **Research approaches**
 - Soft systems methodology
 - Pragmatic action research
 - Visualisation methods
 - Simulation techniques
 - Appreciative inquiry